

Friday, February 20, 2015

## Ameritrade & US CERT hacking

The screenshot shows a web browser window displaying an email from Ameritrade. The browser's address bar shows the URL: `https://invest.ameritrade.com/grid/p/site#r=jPage/cgi-bin/apps/w/Emails?formName=Deposit_Status&FULL_NAME=Eduardo Miral`. A red arrow points to the `https` portion of the URL. A red text annotation reads: "Note the leggo piece in front of the https, in the past this has shown in red, he records my every move on his server". The email content includes a form for deposit status and a text block with the following text: "These funds have been on hold for 2 days yet you threaten me with a margin call..that is not right...Before any margin calls you should calculate these funds...there is another possibility of HACKING the other day when I logged on the little blue Microsoft circle kept going round..in the past this same hacker has attempted to get my password with a key logger of which you informed me in 2009, in 2013 he stole the source codes to several "Adobe servers", and in the interim he has cancelled my GTC open orders so I expected execution and found no trace of the orders the little circle indicates he is recording the contents."

TEXT blocked in above email. These funds have been on hold for 2 days yet you threaten me with a margin call...that is not right...Before any margin calls you should calculate these funds...there is another possibility of HACKING the other day when I logged on the little blue Microsoft circle kept going round..in the past this same hacker has attempted to get my password with a key logger of which you informed me in 2009, in 2013 he stole the source codes to several "Adobe servers", and in the interim he has cancelled my GTC open orders so I expected execution and found no trace of the orders the little circle indicates he is recording the contents.

File Edit View History Bookmarks Tools Help 1:29:46

Home | Berkeley... | Pandora One - ... | Compose - Edu... | 0 00 00 SCORE (... | TD Ameritrade | DGAZ - SharpC... | TD Ameritrade | United States C...

https://public.govdelivery.com/accounts/USDHSUSCERT/subscriber/network

**NOTE this connection is not SAFE as the exclamation point in front of the https indicates**

Welcome mirahyes@hushmail.com

Subscriptions updated

**You may also be interested in information from these organizations.**

Subscribe by checking the boxes; unsubscribe by unchecking the boxes. By clicking "Submit", you are sending your email address to these partners. Access your [subscriber preferences](#) to update your subscriptions or modify your password or email address without adding subscriptions.

*Link to report the incident grayed out non-functional, same as when I attempted to send an encrypted message to REACT within its "secure" portal*

File Edit View History Bookmarks Tools Help 1:32:50

Home | Berkeley Pu... | Pandora One - Liste... | Compose - Eduardo... | 0 00 00 SCORE (Sum... | TD Ameritrade | DGAZ - SharpCharts... | TD Ameritrade

https://invest.ameritrade.com/grid/p/site#r=loadContent?file=pages/data/SecurityCenter\_ReportingSecurityIssue.xml&key=body

**Ameritrade** Account: mirahyes33 Feedback Help Center Contact Us Log Out

My Account Trade Research & Ideas Planning & Retirement Education Client Services

Security Center: Reporting a Security Issue

Overview

**Reporting a Security Issue**

Asset Protection Guarantee

Protecting Your Computer

Protecting Your Information

Our Security Procedures

Security Products & Services

**Contact us right away if you suspect a security breach**

What should you do if you think your online security has been compromised?

- If you suspect you've been a victim of identity theft, or have another security issue, [contact us](#). To report lost or stolen checks or debit cards, call 1-888-723-8504, option 6.
- If you receive an email that appears to come from us and is asking for personal information or claiming to know the status of your TD Ameritrade account, forward the email to us at [reportphish@tdameritrade.com](mailto:reportphish@tdameritrade.com). Phishing can lead to identity theft.
- If you disclose any personal information in response to a phishing, [contact us](#). We can provide assistance and additional security measures to help protect your account.
- If you receive a stock spam email, file a complaint with the [Securities and Exchange Commission](#). Also, notify your email provider, and check the provider's website for helpful information.

**Other steps to take**

If you're certain someone has stolen your identity:

- File a complaint with the [Federal Trade Commission \(FTC\)](#).
- File a complaint with the [Internet Crime Complaint Center](#), created specifically for cybercrimes.
- Visit the [FTC's repairing identity theft website](#) to learn more about what to do and to find tools for victims.
- Contact the IRS Identity Protection Specialized Unit at 800-908-4490 and see the [Taxpayer Guide to Identity Theft](#).
- Change all your passwords.
- Keep records of everything.

**Additional websites**

- [United States Computer Emergency Readiness Team](#)

**Suspect a security issue?**

If you think you've been the victim of identity theft or received a suspicious email that appears to come from us, we want to know.

- [Forward suspicious emails](#) regarding your TD Ameritrade account
- [Report a security issue](#)
- Report lost or stolen checks or debit cards to 1-888-723-8504, option 6.

**Want to know more?**

Get answers to your security questions here.

[Security Center FAQ](#)

**Account Balance**

Account	Balance
mirahyes33	\$18,587.33
Cash & cash alt	\$0.00
Margin bal	-\$2,183.61
Savings acct	\$0.00
Stock BP	\$65.60
Options BP	-\$990.32
<b>Account value</b>	<b>\$18,587.33</b>

**Video Player**

Trading at Noon: Why Nasdaq is nearing all-time high

Thomson Reuters 12:00 pm ET

- Market videos
- Positions videos
- Watch list videos

**Shortcuts**

Trade Architect®  
[thinkorswim](#)

Add current page

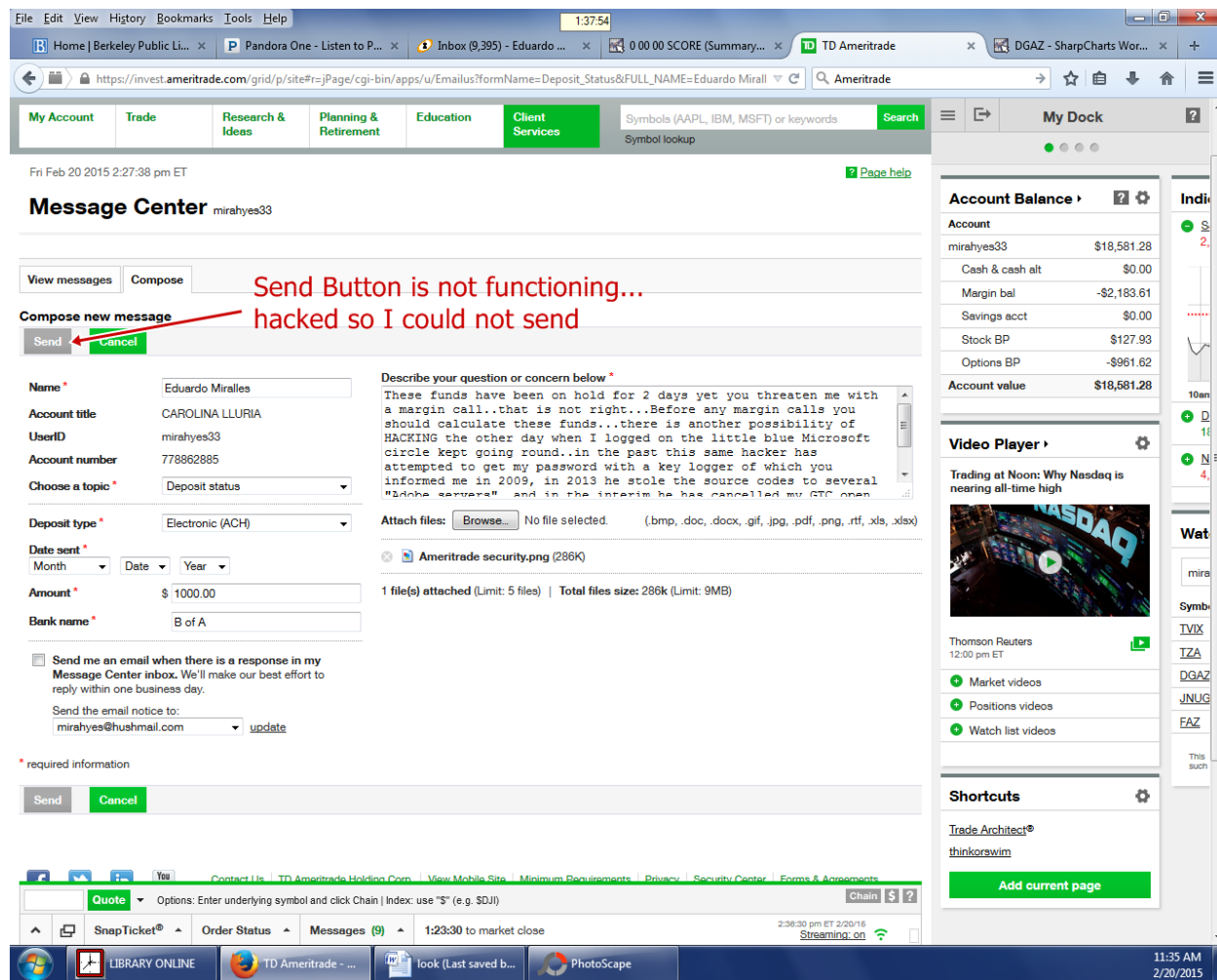
Quote Options: Enter underlying symbol and click Chain (Index: use "S" (e.g. \$DJ))

SnapTicket® Order Status Messages (9) 1:18:22 to market close 2:41:38 pm ET 2/20/15 Streaming: on

LIBRARY ONLINE TD Ameritrade - ... look (Last saved b... PhotoScape 11:40 AM 2/20/2015

**Report security issue link not working note it is lighter than the one above it**

As often occurs the **send** button below is grayed out not to work..on this day the Blue circle which saves documents automatically was spinning for a long time as he recorded the contents of TD Ameritrade's interface to enable hacking....if not for hacking I could download a far more advanced portal, not available on-line, [Sink or Swim](#)



In 2009 TD Ameritrade informed me of key-logger on the computer at Park Merced, they changed my log-in ID and added another layer of security with personal questions